



## TRAINING: Assessing the Quality of Internationalisation

### HOST

Hcéres, Higher Council for the Evaluation of Research and Higher Education

### LOCATION of the VENUE

Hcéres, 2 rue Albert Einstein, 75013 Paris

<https://www.hceres.fr/en>

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### INTRODUCTION

Internationalisation is a complex phenomenon and is strongly influenced by the context in which it takes places. As a multidimensional concept, the realisation of internationalisation widely varies in different higher education settings. This means the context and the varied ways in which it is operationalised need to be taken into account when assessing internationalisation. This also means that members of the panel undertaking the assessment are specifically trained for the assessment of internationalisation.

This training suitably prepares participants for the assessment of the quality of internationalisation in the framework of the ECA Certificate for Quality in Internationalisation (CeQuInt). It includes the contextual approach of internationalisation, the use of audit techniques and the interpretation and substantiation of assessment criteria. Self-evaluation reports and the Framework for the Assessment of Quality in Internationalisation are used to highlight different interpretations of (the use of) standards and underlying substantiations.

### FEES AND REGISTRATION

**Participation in this training costs 450 euro. The fee for ECA members** (i.e. staff from QA agencies that are members of ECA) is **250 euro**. The training fee covers the costs of the training and venue, dinner, and light lunches. The fee does not cover any travel costs or accommodation.

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Registration is required by **5<sup>th</sup> of December 2023** through writing an e-mail with your name and organisation to [secretariat@ecahe.eu](mailto:secretariat@ecahe.eu).

*After receiving your e-mail, we will let you know whether it is still possible to participate in the training. If we cannot offer you a place this time your name will be recorded on a waiting list and you will have priority when the training is organised again.*

### LEARNING OUTCOMES

After actively taking part in this training, participants will be able to:



1. Understand internationalisation and its various definitions and aspects;
2. Indicate the importance of inclusive internationalisation;
3. Indicate and understand the main present and future trends of internationalisation;
4. Understand the contextual and multidimensional aspects of the assessment of the quality of internationalisation;
5. Illustrate how the assessment of internationalisation differs from regular assessments;
6. Ascertain an appropriate and effective external assessment of internationalisation of a programme or institution;
7. Identify their cultural background(s) and how it influences their interactions with others;
8. Indicate some basic similarities and differences between cultures;
9. Understand how stereotypes impact our behaviour;
10. Ask relevant and appropriate questions to interviewees during the site visit;
11. Make substantiated assessments according to the criteria of the Frameworks for the Assessment of the Quality of Internationalisation.

## PROGRAMME

### TUESDAY, 19 December 2023

	12.00 – 18.00
12:00 – 13:00	Registration and light lunch
13:00 – 14:30	Internationalisation & CeQuInt
14:30 – 15:00	Break
15:00 – 16:30	CeQuInt: Procedures & Standards
16:30 – 17:00	Break
17:00 – 18:00	Preparing for the case studies
18:00 – 19:00	Free time
19:00	Joint Dinner



WEDNESDAY, 20 December 2023

**09.00 – 15.30**

<b>09:00 – 10:30</b>	<b>Intercultural communication</b>
<b>10:30 – 11:00</b>	<b>Break</b>
<b>11:00 – 12:00</b>	<b>Case study: group discussions – format 1</b>
<b>12:00 – 13:00</b>	<b>Light lunch + further discussions</b>
<b>13:00 – 14:00</b>	<b>Case study: group discussions – format 2</b>
<b>14:00 – 14:30</b>	<b>Break</b>
<b>14:30 – 15:30</b>	<b>Conclusions, feedback, and award of certificates</b>

**Facilitators:**

*Dr. Dagmar Provijn – Senior Policy Advisor Flanders – Accreditation Organisation of the Netherlands and Flanders.*

*Dr. Eva Fernandez de Labastida – Internationalisation and projects manager Unibasq – Agency for Quality of the Basque University System.*

*Joanna Domagała – Internationalisation and SUCTI(a) trainer and, CeQuInt expert – Adam Mickiewicz University, Poznań (Poland).*