The QA System in Flanders (2015-2020)

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Axel Aerden

Flanders in figures

6 404 715

34

1183

257 141

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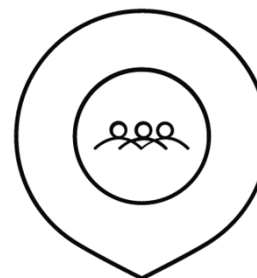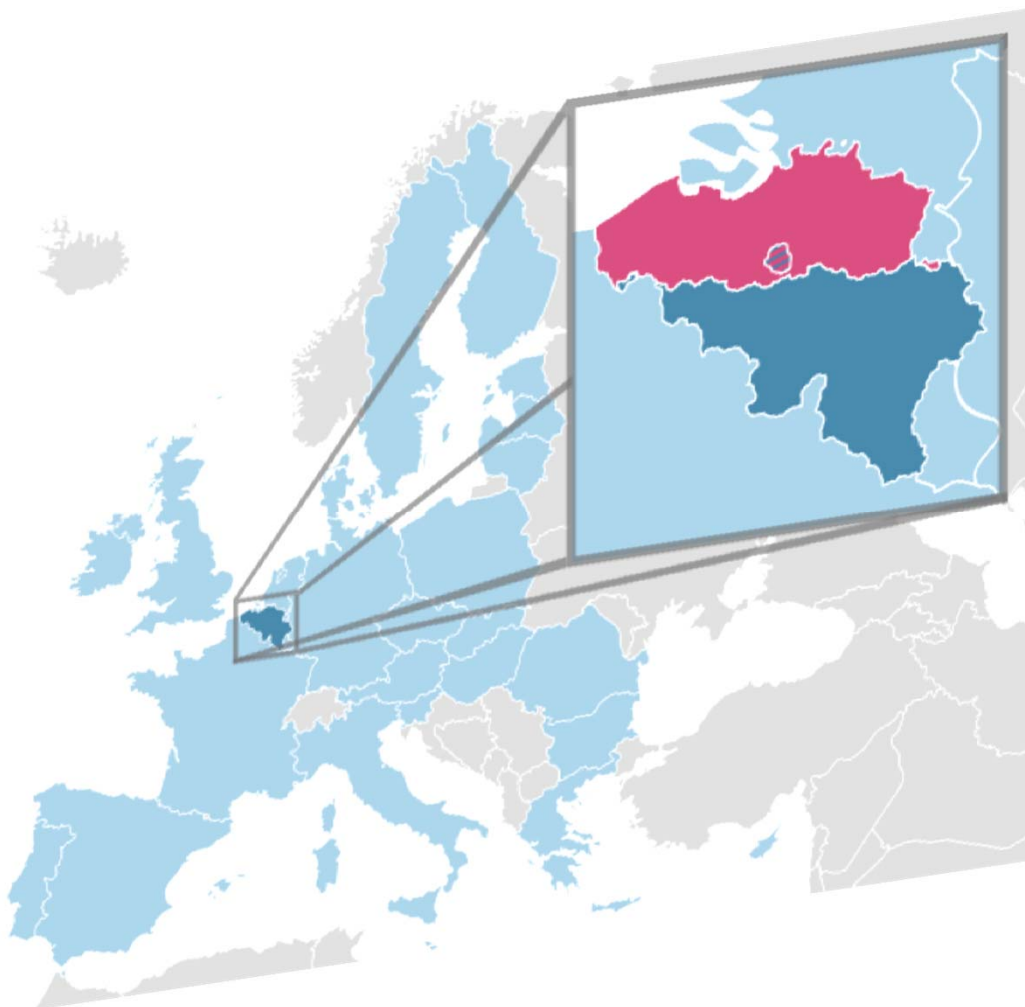
Causes and considerations (2014)

Accreditation fatigue

Administrative burden

Reduced funding

Ownership & Autonomy

Diminishing returns

Trust & Faith

Transparency

Accountability

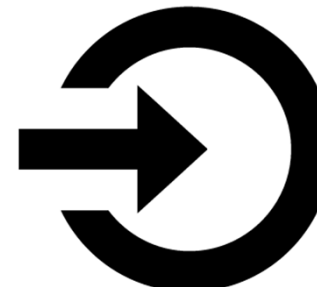nvao
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Ownership

Responsibility

Programmes

Accreditation

Gatekeeper

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Overview of QA System

Universities & University Colleges (18)

- Institutional Review, incl. 3 review-trails (Point zero)
- Regular programmes: *Conduct* of QA by institution
- Accreditation of new, joint, & 'in recovery' programmes

OR

- Institutional Review, incl. 2 review-trails (Point zero)
- Accreditation of all programmes

All other institutions

- Accreditation of all programmes

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The extensive institutional review

Educational policy & quality culture

- Vision on higher education and its quality as an adequate response to societal challenges
- Adequate implementation to realise policy and support quality
- Effective policy implementation through evaluation and monitoring
- Improvement & innovation policy

Horizontal trails

Vertical trails

Evaluation report

Conduct of assuring the quality of programmes

- Focus on quality features:
  - features of qualitative higher education programmes according to the ESG
- Involvement of internal and external stakeholders, peers & experts
- Assessment of results and outcomes of this involvement
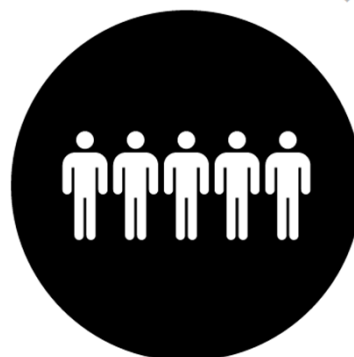
Conduct trails

Advice report

Framework for the Institutional Review - Flanders 2015-2017

20 March 2015

HE BE-fl HE NL HE BE-fr Prof. field Student

Executive Educational QA/Audit International Independent

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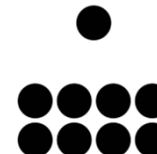
The Appreciative Approach

The Appreciative Approach

- Contextualise
  - ~ "Empathy"
- Postpone judgements
  - Separate the generation of insights from the evaluation
- Focus on strong aspects
  - To expand on good practices
  - To examine unclear or weak aspects
- In dialogue
  - With strong, appreciative questions
    - No "why questions"

Pro-active   Meet-&-Greet   Observers

Mixed   Thematic   Substantiated

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2020