heiQUALITY

Quality Assurance and Development at Heidelberg University

UNIVERSITÄT HEIDELBERG
ZUKUNFT SEIT 1386

General Information

Heidelberg University
- comprehensive university with about **30.000 students** and **160 study programs** in **12 faculties** subdivided in about **100 institutes and departments**
  - → many different scientific cultures and focuses
  - → highly decentralized responsibilities

heiQUALITY
- 2009: heiQUALITY as holistic quality management system including **student affairs & teaching**, research & promotion of young researchers, services & administration
- since 2011: quality control circuit / Q+Ampel-Verfahren
- system accreditation in September 2014: heiQUALITY student affairs & teaching → **self accreditating status**
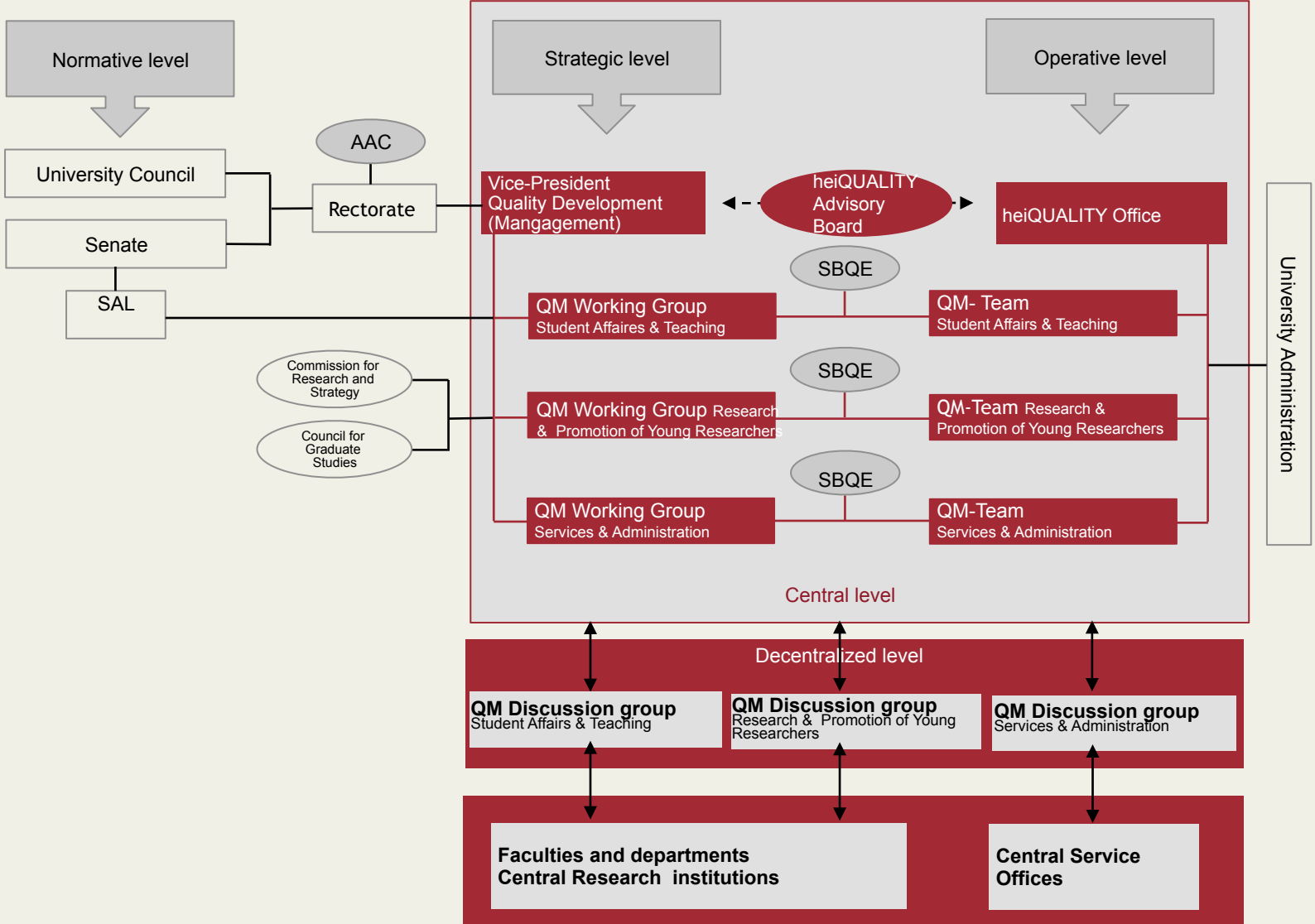
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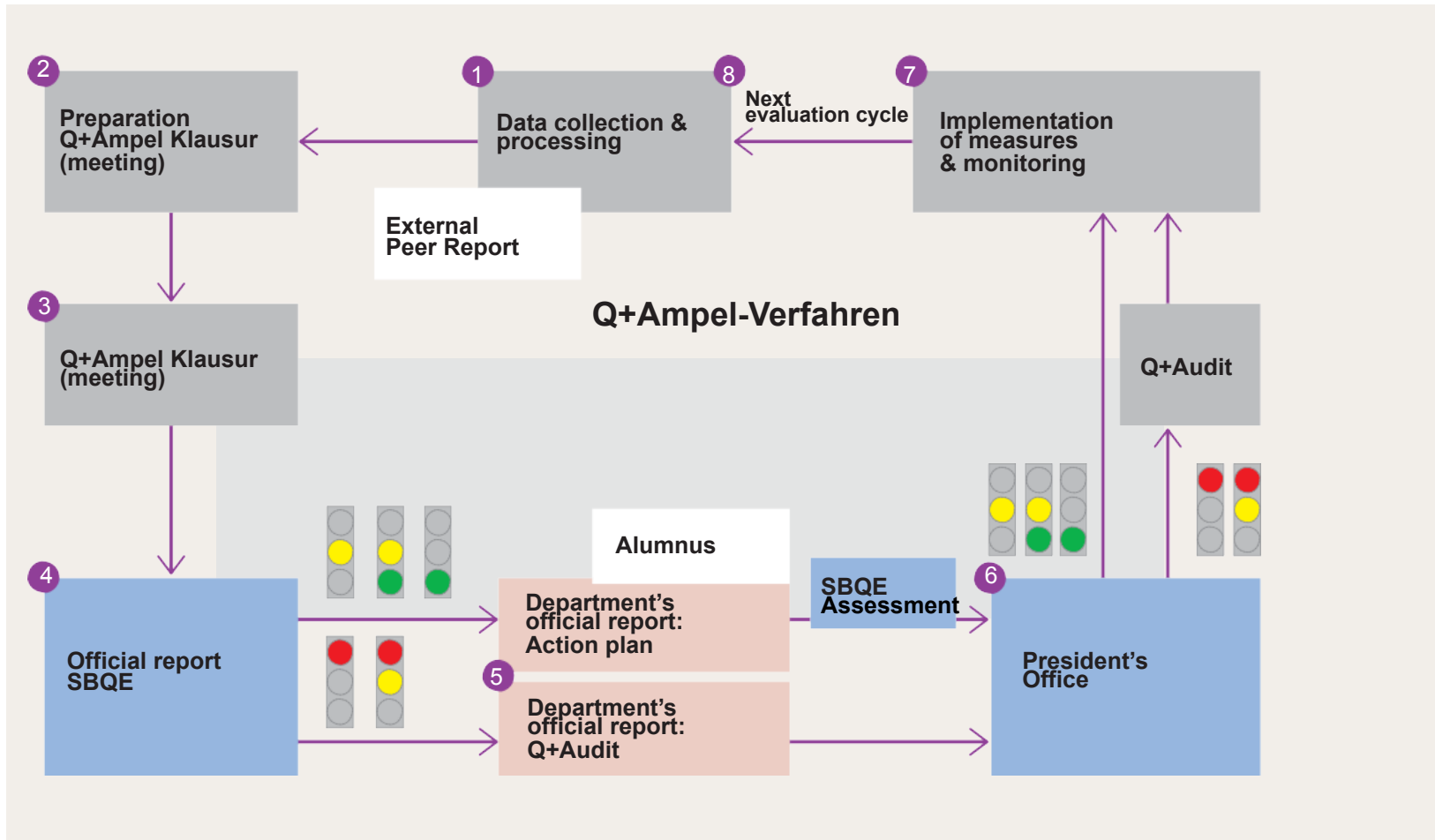**Main goals**

- enlargement of **autonomy**

- consolidation of a **quality awareness**

- enhancements of **quality culture** within university

- quality assurance and improvement **in all areas**

- increase of **attractiveness** and enhancement of **international competetiveness**

- strengthening **individual responsibilties**

- increasing **communication** and **participation**

The heiQUALITY Center

Normative level

Strategic level

Operative level

University Council

Senate

SAL

AAC

Rectorate

Commission for Research and Strategy

Council for Graduate Studies

Vice-President Quality Development (Mangagement)

heiQUALITY Advisory Board

heiQUALITY Office

SBQE

QM Working Group Student Affaires & Teaching

QM- Team Student Affairs & Teaching

SBQE

QM Working Group Research & Promotion of Young Researchers

QM-Team Research & Promotion of Young Researchers

SBQE

QM Working Group Services & Administration

QM-Team Services & Administration

University Administration

Central level

Decentralized level

QM Discussion group Student Affairs & Teaching

QM Discussion group Research & Promotion of Young Researchers

QM Discussion group Services & Administration

Faculties and departments Central Research institutions

Central Service Offices

AAC= Academic Advisory Council, SAL= Senatsausschuss Lehre (Senate Committee forTeaching), SBQE= Senatsbeauftragte für Qualitätsentwicklung (Senate's representatives for quality development)

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heiQUALITY
Student Affairs & Teaching

UNIVERSITÄT HEIDELBERG
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2 Preparation Q+Ampel Klausur (meeting)

1 Data collection & processing

8 Next evaluation cycle

7 Implementation of measures & monitoring

External Peer Report

Q+Ampel-Verfahren

3 Q+Ampel Klausur (meeting)

Q+Audit

4 Official report SBQE

Alumnus

5 Department's official report: Action plan

SBQE Assessment

6 President's Office

Department's official report: Q+Audit

Thank you for you attention.
Your questions? Your remarks?

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