

**ECA TRAINING ACADEMY**  
**“ASSESSING THE QUALITY OF INTERNATIONALISATION”**

*Dates:* 31 May and 1 June 2018

*Location:* NVAO, Parkstraat 28, 2514 JK The Hague, The Netherlands

Internationalisation is a complex phenomenon and is strongly influenced by the context in which it takes place. As a multidimensional concept, the realisation of internationalisation widely varies in different higher education settings. This means the context and the varied ways in which it is operationalised need to be taken into account when assessing internationalisation. This also means that members of the panel undertaking the assessment are specifically trained for the assessment of internationalisation.

This training suitably prepares participants for the assessment of the quality of internationalisation in the framework of the ECA Certificate for Quality in Internationalisation (CeQuInt). It includes the contextual approach of internationalisation, the use of audit techniques and the interpretation and substantiation of assessment criteria. Self-evaluation reports and the Framework for the Assessment of Quality in Internationalisation are used to highlight different interpretations of (the use of) standards and underlying substantiations.

*Target audience:*

This training is appropriate for:

- experts with some experience in external quality assurance procedures, though not necessarily with the assessment of the quality of internationalisation,
- staff of quality assurance agencies and
- internationalisation professionals who are interested in becoming experts in external evaluation of the quality of internationalisation.

*Level:* Medium.

*Learning outcomes:*

After actively taking part in this training, participants will be able to:

1. Understand the contextual and multidimensional aspects of the assessment of the quality of internationalisation;
2. Illustrate how the assessment of internationalisation differs from regular assessments and how “internationalisation” differs from “international”;
3. Ascertain an appropriate and effective external assessment of internationalisation of a

- programme or institution;
4. Ask relevant and appropriate questions to interviewees during the site visit;
  5. Make substantiated assessments according to the criteria of the Frameworks for the Assessment of the Quality of Internationalisation.

*Schedule:*

*Thursday 31 May 2018*

*Introduction and programme level*

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11:00	Welcome, tour de table, needs and objectives
11:30	Introduction to CeQuInt – procedures and methodology
12:30	Coffee break
12:45	Programme level assessment – framework discussion
13:30	Group work – preparation of role play 1 – case study at programme level
14:00	Role play 1 – case study at programme level
14:20	Lunch
15:00	Group work – preparation of role play 2 – case study at programme level
15:20	Role play 2 – case study at programme level
15:40	Preparation plenary discussion – what have we learned from group work and role play?
16:00	Plenary discussion – summary what we have learned!
16:30	Coffee break
16:45	Preparation plenary discussion – programme level case study final report
17:30	Plenary discussion – final report confronted with what we have learned
18:00	End of day 1
19:00	Dinner

*Friday 1 June 2018*

*Institutional level*

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09:00	Institutional level assessment – framework discussion
09:45	Group work – preparation of role play 3 – case study at institutional level
10:05	Role play 3 – case study at institutional level
11:10	Preparation plenary discussion – what have we learned from group work and role play?
11:30	Plenary discussion – summary what we have learned!
12:00	Preparation plenary discussion – institutional level case study final report
12:45	Lunch
13:30	Plenary discussion – final report confronted with what we have learned
14:00	Conclusions, feedback and award of certificates
15:00	End of day 2

*Facilitators:*

- Maciej Markowski, MA, International Policy Advisor, PKA
- Dr. Dagmar Provijn, Policy Advisor, NVAO

*Completion of training:*

All participants who have completed the training will receive a ECA Training Certificate testifying that they have participated in the training. The training certificate allows participants to register themselves in the ECA Experts Exchange Platform (EEEP). QA agencies carrying out assessment procedures of the assessment of the quality of internationalisation may search the EEEP to find suitable experts.

*Training fee:*

Participation in this training costs 450 euro. The training fee covers the costs of the training and venue, the hotel room (Novotel The Hague City Centre) for one night on 31 May, dinner on 31 May, lunches and coffee breaks on both days. The fee does not cover any travel costs. Participants will be required to arrange their own transport to and from the venue. After confirmation of participation ECA will send an invoice. The fee needs to be paid prior to participation.

*Preparation:*

Participants have to read Self-evaluation reports and the Framework for the Assessment of Quality in Internationalisation in advance in order to be prepared for discussions and role plays.

Reading the Frameworks and the case studies are obliged. The other documents are optional but strongly advised.

*Preparatory tasks:*

Based on the self-evaluation reports and the frameworks, participants prepare a list of questions they, as panel member, would ask to the different groups of interlocutors of both the programme and the institution

*Register for this training event*

Your registration for this training is possible through writing an e-mail with your name and organisation to [secretariat@ecahe.eu](mailto:secretariat@ecahe.eu).

After receiving your e-mail we will let you know whether it is still possible to participate in the training. If we cannot offer you a place this time your name will be recorded on a waiting list and you will have priority when the training is organised again.