

Experiences from a moderator

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university of
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A global connection



Distinctive elements

- One shop stop for 5 public and 2 private hotel schools
- Dual (re)accreditation for the public schools
- Independent non-commercial moderation (us)
- Alignment with both NVAO and THE-ICE

Objectives Dutch hotel schools

- Achieve dual (re)accreditation by NVAO and THE-ICE
- Align with the NVAO-audit of 2 private hotel management schools
- Reduce bureaucracy
- Avoid extra costs for commercial bureaus like NQA
- Enhance required overlap between the audit panels
- Gain experience in organizing audits yourself
- Enhance the feeling of ownership
- Involve lecturers and students as much as possible
- Stimulate peer review and positive feed forward by the audit panels

Have these objectives been met?

- Achieve dual accreditation by NVAO and THE-ICE -> **YES 100%**
- Align with the NVAO-audit of 2 private hotel management schools -> **YES BUT LIMITED EFFECT**
- Reduce bureaucracy -> **PARTLY, IT'S STILL A LOT OF WORK**
- Avoid extra costs for commercial bureaus like NQA -> **YES APPR. 40% COST REDUCTION**
- Enhance required overlap between the audit panels -> **YES WITH ADDED VALUE FROM THE-ICE AUDITORS, CHAIRS and SECRETARIES**
- Gain experience in organizing audits yourself -> **YES**
- Enhance the feeling of ownership -> **YES, VERY MUCH SO**
- Involve lecturers and students as much as possible -> **PARTLY, AUDITS ARE NOT POPULAR PER SE**
- Stimulate peer review and positive feed forward by the audit panels -> **YES**

Recommendations

- Ensure long term back up from all stakeholders
- For dual accreditation, ensure long-term objectives
- Invest in relevant international networks
- Create a small yet professional project team
- Enjoy 😊