

ECA TRAINING ACADEMY
“ASSESSING THE QUALITY OF INTERNATIONALISATION”

Dates: 28 and 29 June 2017

Location: NVAO, Parkstraat 28, 2514 JK The Hague, The Netherlands

Hotel: Novotel Den Haag City Centre, Hofweg 5-7, 2511 AA The Hague, The Netherlands

Internationalisation is a complex phenomenon and is strongly influenced by the context in which it takes place. As a multidimensional concept, the realisation of internationalisation widely varies in different higher education settings. This means the context and the varied ways in which it is operationalised need to be taken into account when assessing internationalisation. This also means that members of the panel undertaking the assessment are specifically trained for the assessment of internationalisation.

This training suitably prepares participants for the assessment of the quality of internationalisation in the framework of the ECA Certificate for Quality in Internationalisation (CeQuInt). It includes the contextual approach of internationalisation, the use of audit techniques and the interpretation and substantiation of assessment criteria. Self-evaluation reports and the Framework for the Assessment of Quality in Internationalisation are used to highlight different interpretations of (the use of) standards and underlying substantiations.

Target audience:

This training is appropriate for:

- experts with some experience in external quality assurance procedures, though not necessarily with the assessment of the quality of internationalisation,
- staff of quality assurance agencies and
- internationalisation professionals who are interested in understanding how the quality of internationalisation can be (self-)assessed.

Level: Medium.

Learning outcomes:

After actively taking part in this training, participants will be able to:

1. Understand the contextual and multidimensional aspects of the assessment of the quality of internationalisation;
2. Illustrate how the assessment of internationalisation differs from regular assessments and how “internationalisation” differs from “international”;
3. Ascertain an appropriate and effective external assessment of internationalisation of a

- programme or institution;
4. Ask relevant and appropriate questions to interviewees during the site visit;
 5. Make substantiated assessments according to the criteria of the Frameworks for the Assessment of the Quality of Internationalisation.

Schedule:

Wednesday 28 June 2017

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| 12:00 | Arrival and lunch |
| 13:00 | Introductions, needs and objectives <ul style="list-style-type: none"> • Who are we? • What will we be doing? • How can we learn effectively? |
| 13:30 | ECA Certificate for Quality in Internationalisation <ul style="list-style-type: none"> • The context of internationalisation • The overall philosophy • Defining the quality of internationalisation |
| 14:00 | The case studies: Where does it all start? <ul style="list-style-type: none"> • The overall introduction • The cases to be studied • The contextual approach |
| 14:30 | Coffee break |
| 14:45 | Case study at programme level <ul style="list-style-type: none"> • The standards & criteria • Group work • Plenary discussion |
| 16:15 | Coffee break |
| 16:45 | Case study at institutional level <ul style="list-style-type: none"> • The standards & criteria • Group work • Plenary discussion |
| 18.00 | Closing of the first day |
| 19.00 | Dinner |

Thursday 29 June 2017

- 09:00 **Resumé**
- What have we done until now and where are we going?
- 09:15 **The site visit**
- Organisation of the day(s)
 - Knowing and playing your role
 - Intercultural awareness and appropriate interview techniques
- 09:30 **Preparing interviews and interviewing**
- What to ask and to whom?
 - An engaging and informative dialogue (Role play)
- 11:00 **Coffee break**
- 11:30 **Role play (cont.)**
- 12:30 **Lunch**
- 13:30 **Assessing and reporting**
- Making assessments and substantiating judgements (group work)
 - Plenary feedback
 - Report-writing and decision-making
- 15.00 **Conclusions, feedback and award of certificates**
- 15.30 **Closure and departure**

Facilitators:

- Maciej Markowski, MA, International Policy Advisor, PKA
- Dr. Dagmar Provijn, Policy Advisor, NVAO

Completion of training:

All participants who have completed the training will receive a ECA Training Certificate testifying that they have participated in the training. The training certificate allows participants to register themselves in the ECA Experts Exchange Platform (EEEP). QA agencies carrying out assessment procedures of the assessment of the quality of internationalisation may search the EEEP to find suitable experts.

Training fee:

Participation in this training costs 400 euro. The fee for ECA members (i.e. staff from QA agencies that are member of ECA) is 270 euro. The training fee covers the costs of the training and venue, the hotel room (Novotel Den Haag City Centre, Hofweg 5-7, 2511 AA The Hague, The Netherlands) for one night on 28 June, dinner on 28 June, lunches and coffee breaks on both days. The fee does not cover any travel costs. Participants will be required to arrange their own transport to and from the venue. After confirmation of participation ECA will send an invoice. The fee needs to be paid prior to participation.

Register for this training event

Your registration for this training is possible through writing an e-mail with your name and organisation to secretariat@ecahe.eu.

After receiving your e-mail we will let you know whether it is still possible to participate in the training. If we cannot offer you a place this time your name will be recorded on a waiting list and you will have priority when the training is organised again.